

MessagePlus/Open

An Enterprise Solution for Business Communication

Enterprise wide deployment

MessagePlus/Open (MPO) is an enterprise messaging solution, which manages incoming and outgoing communications traffic on a highly scalable basis. Outgoing messages (fax, fax over IP, e-mail, or SMS) are sent directly from any MPO integrated application. Incoming messages are automatically distributed to databases, mail addresses, applications or devices. The immediate impact of deploying this technology is a dramatic reduction in costs and less time wasted in messaging operations, combined with the highest levels of availability and reliability.

An ideal solution to migrate fax to VoIP infrastructure

MPO includes a mature, reliable and powerful implementation of Fax over IP. As this is a pure software solution, there is no need for fax boards reducing cost and allowing the implementation of the complete system in virtualized environments. The solution has been tested for interoperability with equipment from all the major VoIP suppliers.

For companies migrating their voice traffic to IP MessagePlus/Open offers the ideal solution for seamlessly integrating fax functionality into this new infrastructure.

Open architecture and platform independent

MPO is an open system based on industry standards. MPO stores all relevant data in databases such as DB2 or Oracle and provides a Web client for users and administrators. The following operating systems are supported:

- AIX
- Solaris
- Linux - Intel
- Linux for System z
- Windows

Seamless integration with standard applications

MPO allows the sending and receiving of messages from virtually any current or future implemented application in your IT environment. Generic integration modules are provided for file based interfaces, IBM WebSphere MQ, email systems and Web services. MPO seamlessly integrates with Enterprise Resource Planning Systems, Enterprise Content Management Systems, Capture and Output Management Solutions, and Multifunction Devices.

Generic interfaces for customer applications

In addition to standard applications and mainframe transactions customer specific applications in distributed environments such as Linux, Unix, and Windows play an important role in the processing of fax. MPO provides several options to integrate these applications, such as data exchange through file based interfaces, databases, WebSphere MQ, or Web services.

Intelligent document analysis

Intelligent routing algorithms based on document analysis automatically provide the right information to the right person and business application. Rich rendering and communication functions enable distributed content delivery through Web applications, fax, email, SMS and printers.

Substantial savings and high availability

MPO processes virtually unlimited volumes of incoming and outgoing messages. MPO integrates tightly into existing IT infrastructures and application landscapes and offers advanced options for intelligent routing. The deployment of MPO guarantees substantial savings, high levels of availability, and traceability for continuously high fax volumes which still playing an important role in business communications, and also integrates SMS and email messages into computer based business transactions.