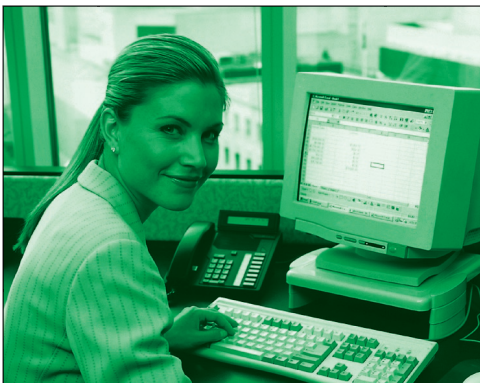


## MessagePlus/Open

### Highlights

- **Supports fax, short message service (SMS), e-mail and telex formats**
- **Enables universal integration across multiple solutions**
- **Provides message entry, authorization and routing for SWIFT messages in conjunction with IBM WebSphere Business Integration for Financial Networks**
- **Features sophisticated archiving functions for SWIFT messages in IBM DB2 Content Manager**



MessagePlus/Open from IBM Business Partner Intercope empowers companies to create and enhance core business processes.

### Seamless communications in and out of your organization

To operate with agility and enable rapid customer responsiveness, companies today need to facilitate seamless and continuous communications, bridging the gap across multiple systems and formats. And they also need to have tight integration with existing and new business applications without requiring time- and labor-intensive modifications.

That's where MessagePlus/Open from IBM Business Partner Intercope can add real value. A highly scalable and resilient platform that helps you manage your most demanding incoming and outgoing communications traffic, this function-rich solution delivers the capability to connect multiple business applications within an enterprise, using numerous communications channels. With MessagePlus/Open, you can improve operational efficiencies, lower communications and infrastructure costs and maintain central control over all messages.

### Managing multiple message types

From e-mails to faxes and SMS messages, businesses like yours are confronted with more message formats than ever. And in certain sectors such as the financial industry, particular messages must be treated individually and sent and received through the SWIFT and telex networks. MessagePlus/Open can help you overcome these challenges by providing:

- *Support for e-mail, fax, SMS, telex and, together with IBM WebSphere<sup>®</sup> Business Integration for Financial Networks, for SWIFT messages.*
- *Full relational database management system (RDBMS) support, enabling you to leverage IBM DB2<sup>®</sup> Universal Database<sup>™</sup> or another RDBMS.*
- *An eClient delivering easy access to the solution from any standard Web browser.*
- *A Unicode base, which facilitates support for international character sets.*
- *XML support for easier integration.*

## Secure, scalable and easy to manage



*Using MessagePlus/Open, you bridge the gap across multiple systems and formats, enabling seamless, company-wide communications.*

MessagePlus/Open enables you to manage a variety of message types via a common workflow-enabled, content-independent communications engine that forms a key part of your overall content management environment. In addition, the solution can connect traditionally incompatible systems and formats without requiring any change in these systems.

With its open communications and workflow-related capabilities, you can create and enhance core business processes. The solution's interfaces and gateways, as well as its Java™ technology-based application programming interface, enable you to generate an array of functionality. For example, you can:

- *Categorize content classes.*
- *Make routing decisions.*
- *Provide application-specific user interfaces.*
- *Process business logic.*

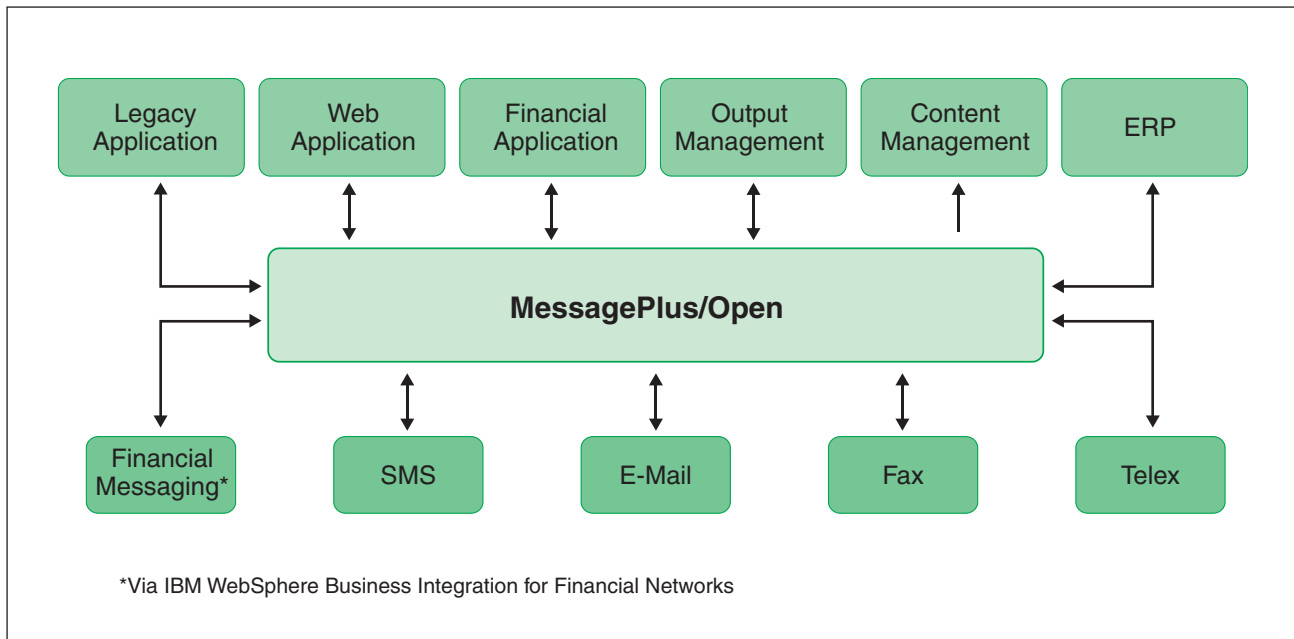
### **Streamline business processes and enhance productivity**

Using MessagePlus/Open, you can gain centralized control over all of your enterprise's messages. The solution provides a comprehensive audit trail and document history, enabling you to support a corporate content management strategy.

By using the solution to optimize business processes, you can reduce communication and infrastructure costs, enhance user productivity by eliminating labor-intensive tasks, maximize your resources and lower your overall cost of ownership.

MessagePlus/Open complements WebSphere Business Integration for Financial Networks, which handles SWIFT and other industry message types. Used in tandem, these products deliver:

- *Message entry and authorization.*
- *Message repair.*
- *Routing and printing.*
- *Traffic control.*
- *Statistics and reports.*
- *Intelligent archiving in IBM DB2 Content Manager.*



MessagePlus/Open easily integrates into virtually any existing IT infrastructure and runs on a variety of system platforms.

### Easy integration with a variety of applications

MessagePlus/Open is built on a modular architecture that allows different components of one logical system to run on diverse servers powered by a variety of operating systems. The solution can be easily integrated into virtually any existing IT infrastructure and supports the following platforms:

- IBM z/OS® and OS/390®.
- IBM AIX®, HP-UX and Sun Solaris Operating System.
- Linux x86 and Linux for OS/390.
- Microsoft® Windows NT®, 2000 and 2003.

MessagePlus/Open can be integrated with legacy applications, as well as:

- Major e-mail systems such as IBM Lotus® Domino®/IBM Lotus Notes® and Microsoft Exchange.
- The IBM DB2 Content Management portfolio of products and solutions.
- Output management solutions such as LRS VTAM Printer Support and Macro4 UniQPrint.
- Input management solutions such as Kofax Ascent Capture and Captiva InputAccel.
- IBM WebSphere MQ, DB2 Universal Database and Oracle database.
- Enterprise resource planning solutions such as SAP R/3 and mySAP.
- Financial messaging offerings such as WebSphere Business Integration for Financial Networks and IBM MERVA.

Part of the comprehensive IBM content management portfolio, MessagePlus/Open enables you to foster the effective, efficient communications that are the lifeblood of any business.

### For more information

Please contact your IBM marketing representative or an IBM Business Partner, or call 1-800 331 1763 within the U.S. Also, visit our Web site at [ibm.com/software/data/cm/solutions\\_mpo.html](http://ibm.com/software/data/cm/solutions_mpo.html)



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555 Bailey Avenue  
San Jose, CA 95141  
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08-04  
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G507-1460-00